

3.1 Creating Information Alarms

? Unbekannter Anhang

Information Alarms

In addition to the structured organization of alert situations, you can use EVALARM to communicate with important user groups in a targeted and uncomplicated manner.

There is an **information** type of alarm category for this purpose.

The establishment of such an information alarm differs from other alarm types.

First, as usual, create a **new alarm type**, only this time you must choose the category of information.

Additionally you have the possibility to assign a priority. This determines at which point your information alarm will be listed in case of an alarm.

Simultaneous termination of several information alarms is only possible with priority 3.

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Logout

ALARM TYPES OVERVIEW > CREATE A NEW ALARM TYPE

English

Category

- Alarm Used to create a regular alarm in the system. The system administration will be blocked in alarm case
- Information** Used to send an information message. The system administration will not be blocked in this case

Name * Information

Short key * INFO

Sort key * 33

Priority 1

Description Group IT Marketing

Attachment

Icon

Back Create

HOME WORKFLOWS USER MANAGEMENT LOCATION MANAGEMENT LOGS Administration Logout

DETAILS INFORMATION GROUPS WORKFLOWS

Category Information

Name Inform user groups

Short key INFOS

Sort key 1

Description Groups IT, Security, Marketing

Icon

Ringtone Info Update

Active

Last updated 27.02.17 14:04 Delete Edit

Unlike normal alerts, however, you do not create alarm levels or additional information when setting up the alarm type information.

Information alarms allow direct communication between groups, which is why you create **information groups**, instead. Those are working like alarm levels.

Later on when creating the **workflows**, you can select the information group (instead of the alarm level) and put the users or user groups in the target of the workflow.

HOME WORKFLOWS USER MANAGEMENT LOCATION MANAGEMENT LOGS Administration Logout

ALARM TYPES OVERVIEW > CREATE A NEW INFORMATION GROUP

English

Name * IT

Short key * IT

Sort key * 1

Description Inform IT

Create