## 8.1 Alarm management

In the section alarm management you have the possibility to **configure** the **permissions** for each user role, user group or on-call group for every alarm scenario.

In principle, you can configure whether a user role, user group or on-call group is able to do the following:

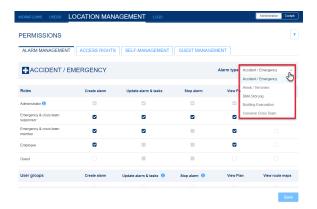
- 1. Trigger alarm
- Update alarm (eg. change alert level, enter additional information, upload attachment) and can edit the tasks
- 3. End alarm
- 4. View FD-Plan (if configurated)
- 5. View route maps (if configurated).

To configure the alarm permissions go to "LOCATION MANAGEMENT" and then to "Permissions".



## **Select Alarm type**

In the first step, select the alarm type for which you want to configure the permissions.

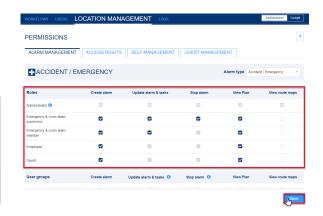


## **Set Permissions for user roles**

After you have selected your desired alert type, you will see all user roles and their respective permissions for this alert type in the overview.



To make a change, activate or deactivate the relevant permissions and confirm your selection with the "Save "-button.





The Administrator user role always has all permissions by default and these cannot be changed. With regard to the user roles, the authorization to end alarms can only be set or revoked for the user role Emergency and Crisis Team Leader. The Employee and Guest user roles cannot update or end alarms.

## Permissions for user- and on-call groups

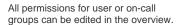
As for the user roles the permissions can also be configured for each useror on-call group.



If you grant the permission to **update** or **end** the alarms for a user or on-call group, this setting only applies to users with the user roles **Em ergency and crisis team supervisor** & **Emergency and crisis team member**. T his setting does not apply to users with the user roles **em ployee and guest**.



Only three groups are displayed in the main overview. To customize permissions for all groups, go to the "Show All Groups" button.

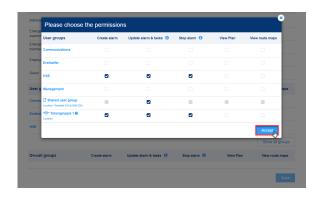


You can only give shared user or oncall groups from another location in your company permission to update the alarm and edit tasks (if they are assigned any via processes).

Token groups (user-/on-call group that has added a provided token from a connector group from another EVALARM location) you can give all permissions as you can use this group like an internal group and you can also add users from your own location to it . However, users from another location who are linked to this group via a connector are only given permission to update the alarm and edit the tasks.

Confirm your selection with the "Accept "-button.





Finally, save all the settings you have made using the "**Save**"-button.

Guest					
User groups	Create alarm	Update alarm & tasks 1	Stop alarm ()	View Plan	View route maps
A - factory security	•	•			
A - fire prevention					
A - first responders			•		
					Show all groups
On-call groups	Create alarm	Update alarm & tasks 1	Stop alarm 🐧	View Plan	View route maps
A - shift 1					
A - shift 2					
Crisis response team					

