

## 3.2 Configure SOS-Alarm



EVALARM provides the **SOS alarm** as an important function. Users can use the app to trigger an SOS alert at any time.

The current GPS coordinates are also transferred and can be displayed directly.

In addition, you can display the coordinates directly in the app or the cockpit through the Google Maps integration.

The SOS Alarm can also be combined with other devices, such as an **SOS button**.





















How you can use the SOS alarm in the app, you can see [here](#).


The alert is already pre-programmed for you and can be adapted via the web portal, like other alarm types.


Here you can change the ringtone. Therefore you first select the ringtone and second you click on den button "Update" to save the setting.

Furthermore you have the possibility to change the sort key and the priority of the alarm type, assing a building structure or add an attachment.

In the next step you have to configurate, who should receive the alarm, when the alarm is triggered. To do this you have to go to the basis workflow of the SOS alarm, which you can find under workflows.

HOME WORKFLOWS USER MANAGEMENT LOCATION MANAGEMENT LOGS Administration Cockpit						
ALARM TYPES <span>Create a new alarm type</span>						
Sort key	Name	Category	Alarm levels	Additional information	Active	Actions
90	AMOK / TERROR	Alarm	4	3	<input checked="" type="checkbox"/>	 
90	Water Damage	Alarm	4	3	<input checked="" type="checkbox"/>	 
80	Fire	Alarm	4	2	<input checked="" type="checkbox"/>	 
65	Building Evacuation	Alarm	0	0	<input checked="" type="checkbox"/>	 
55	Inform user groups	Information	1		<input checked="" type="checkbox"/>	 
50	IT Alarm	Alarm	0	0	<input checked="" type="checkbox"/>	 
33	Mitarbeiterinformation	Information	2		<input checked="" type="checkbox"/>	 
11	SW-monitoring	Information				 
10	Technical Fault	Alarm				 
9	SOS	Alarm				 

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Cockpit	
ALARM TYPES OVERVIEW > SOS	
DETAILS	PARTICIPATION OPTIONS WORKFLOWS
Category	Alarm
Name	SOS
Short key	ATSOS
Sort key	65
Priority	1
Building sectors	Storage, Main Building, Production
Description	
Attachment	
Icon	
Ringtone	<div><div>Info</div><div>Update</div></div>
Last updated 23.01.2019 11:54	
Edit	

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Cockpit				
WORKFLOWS <span>Create a new workflow</span>				
Filters: SOS				
Key	Alarm type	Affected sectors	Targets	Last updated
ATSOS Basisprozess für die Alarmen "SOS"			2 roles	23.01.2019 11:54

Under "Target" you can define, who receives the alarm. Here you have the possibility to add specific users, user groups, user roles or on-call groups to the alerting.

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Config ?

WORKFLOWS OVERVIEW > ATISOS

## WORKFLOW DETAILS

DETAILS TARGET ACTION

Real confirmation required

- 1 Users
- 2 User groups
- 3 Roles  
Emergency & crisis team supervisor, Administrator
- 4 On-call groups

Last updated 28.11.2019 13:49 Edit

Under "Action" you have the possibility to assign specific contact- or task lists to the defined target users of the alarm.

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Config ?

WORKFLOWS OVERVIEW > ATISOS

## WORKFLOW DETAILS

DETAILS TARGET ACTION

View Profile

- 1 Contact lists  
First Aid
- 2 Task lists  
First Aid

Last updated 28.11.2019 13:49 Edit

Last you have to configurate, who is permitted to trigger the SOS alarm. This can be done in the location management under "Permissions". First you have to select the alarm type SOS and afterwards you can define for each user role and user group who is permitted to trigger the alarm (this means who has the button for the SOS alarm in the app or in the web-cockpit).

HOME WORKFLOWS USERS LOCATION MANAGEMENT LOGS Administration Config ?

## PERMISSIONS

ALARMS ACCESS RIGHTS

Alarm type SOS

Emergency & crisis team supervisor

Permissions for user role

☒ Create on alarm ☒ View Plan on mobile ☐ View route maps on mobile Update

Permissions for user group

First Aiders

☐ Create on alarm Update