

# 3.2 Configure SOS-Alarm



EVALARM provides the **SOS alarm** as an important function. Users can use the app to trigger an SOS alert at any time.

The current GPS coordinates are also transferred and can be displayed directly.

In addition, you can display the coordinates directly in the app or the cockpit through the Google Maps integration.

The SOS Alarm can also be combined with other devices, such as an **SOS button**.

How you can use the SOS alarm in the app, you can see [here](#).

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### ALARM TYPES Create a new alarm type

Sort key	Name	Category	Alarm levels	Additional information	Active	Actions
90	AMOK / TERROR	Alarm	4	3	<input type="checkbox"/>	
90	Water Damage	Alarm	4	3	<input type="checkbox"/>	
80	Fire	Alarm	4	2	<input type="checkbox"/>	
65	Building Evacuation	Alarm	0	0	<input type="checkbox"/>	
55	Inform user groups	Information	1		<input type="checkbox"/>	
50	IT Alarm	Alarm	0	0	<input type="checkbox"/>	
33	Mitarbeiterinformatio n	Information	2		<input type="checkbox"/>	
11	SW-monitoring	Information				
10	Technical Fault	Alarm				
9	SOS	Alarm				

The alert is already pre-programmed for you and can be adapted via the web portal, like other alarm types.

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ALARM TYPES OVERVIEW > SOS

DETAILS | PARTICIPATION OPTIONS | WORKFLOWS

Category	Alarm
Name	SOS
Short key	ATSOS
Sort key	65
Priority	1
Building sectors	Storage, Main Building, Production
Description	
Attachment	
Icon	
Ringtone	Info <span>Update</span>

▶ 0:00 / 0:12

Last updated 23.01.2019 11:54 Edit

Here you can change the ringtone. Therefore you first select the ringtone and second you click on den button "Update" to save the setting.

Furthermore you have the possibility to change the sort key and the priority of the alarm type, assing a building structure or add an attachment.

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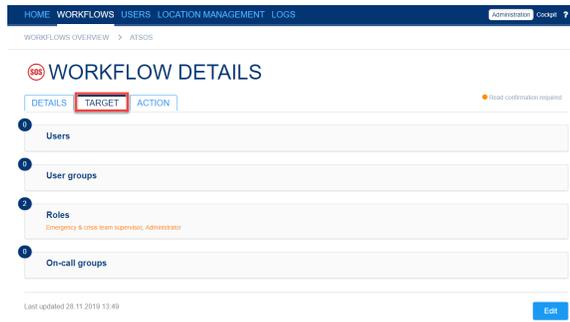
### WORKFLOWS Create a new workflow

Filters: SOS

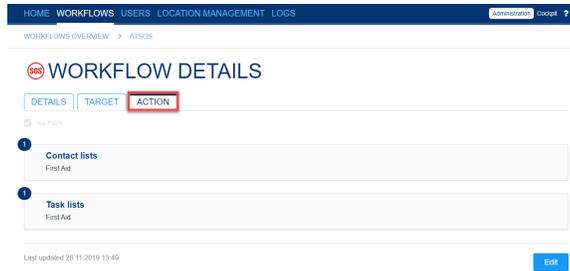
Key	Alarm type	Affected sectors	Targets	Last updated	Actions
ATSOS Basisprozess für die Alarmen "SOS"			2 roles	23.01.2019 11:54	

In the next step you have to configurate, who should receive the alarm, when the alarm is triggered. To do this you have to go to the basis workflow of the SOS alarm, which you can find under workflows.

Under "Target" you can define, who receives the alarm. Here you have the possibility to add specific users, user groups, user roles or on-call groups to the alerting.



Under "Action" you have the possibility to assign specific contact- or task lists to the defined target users of the alarm.



Last you have to configurate, who is permitted to trigger the SOS alarm. This can be done in the location management under "Permissions". First you have to select the alarm type SOS and afterwards you can define for each user role and user group who is permitted to trigger the alarm (this means who has the button for the SOS alarm in the app or in the web-cockpit).

