

## 4. User Management

The central target of the created alert scenarios is the EVALARM **user**. These are the ones who are responsible for the necessary actions from the information prepared by EVALARM.

Users are divided into passive **employees** and active **users** who are directly involved in the alerting process.

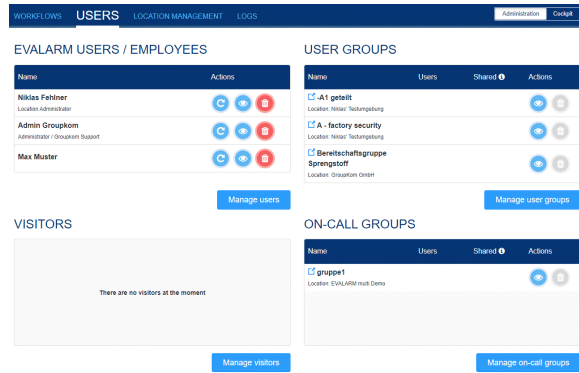
To organize structured alert scenarios, EVALARM uses a **role concept** for users, which regulates the different permission options. This ensures that the right users - and only those - have access to the information and actions.

In addition to the authorization, you can group users into individually adjustable **user groups** to structure targeted alerting.

To fit the work plans to match the EVALARM users' needs, you can also create **on-call groups**. This function allows you to override the volume profiles of phones and alert the members of the standby group in case of an alert.

**User management** is divided into the following areas:

- [Set up and edit user roles](#)
- [Creating new users](#)
- [Creating user groups](#)
- [Creating on-call groups](#)



The screenshot shows the 'USERS' management interface. It features a top navigation bar with 'WORKFLOW', 'USERS', 'LOCATION MANAGEMENT', and 'LOGS'. A German flag is in the top right corner. The main content area is divided into four sections:

- EVALARM USERS / EMPLOYEES**: A table with columns 'Name' and 'Actions'. It lists three users: 'Niklas Feldner' (Location Administrator), 'Admin Groupkom' (Administrator / Groupkom Support), and 'Max Muster'. Each user has three action buttons: a blue 'C' (Create), a blue 'E' (Edit), and a red 'D' (Delete). A 'Manage users' button is at the bottom right.
- USER GROUPS**: A table with columns 'Name', 'Users', 'Shared', and 'Actions'. It lists three groups: 'CF-A1 geteilt' (Location: 'Nilsa' Testungsborg), 'A - factory security' (Location: 'Nilsa' Testungsborg), and 'Bereitschaftsgruppe Sprengstoff' (Location: 'Sprengstoff' Ortsh). Each group has two action buttons: a blue '+' (Add) and a blue '-' (Remove). A 'Manage user groups' button is at the bottom right.
- VISITORS**: A section with a message 'There are no visitors at the moment' and a 'Manage visitors' button at the bottom right.
- ON-CALL GROUPS**: A table with columns 'Name', 'Users', 'Shared', and 'Actions'. It lists one group: 'CF-gruppe1' (Location: 'EVALARM multi Demo'). It has two action buttons: a blue '+' (Add) and a blue '-' (Remove). A 'Manage on-call groups' button is at the bottom right.