EVALARM Update Winter 2019

Dear Customers and Partners,

we like to inform you about the optimizations we are going release in our upcoming update.

Because of the increase in customers over the past year, we are expanding our capacities. This makes a big maintenance and relocation neccessary, to guarantee the usual quality to our customers.

From Sunday the 3rd of march 9 AM to Monday the 4th of march 9 AM all systems are going to be relocated to new server-systems. In this period all changes in the customer locations will not be saved in the new servers! For example this affects creating new users or documents. Therefore, we kindly advise you, not to make any changes in the adminstration in this period.

The Alerting by EVALARM is not affected and will work as usual!

As soon as the relocation is done we are going to inform you naturally.

After the relocation you can find the web interface under https://web.evalarm.de. The old URL will also be active for a couple of months and will relay you automatically to the new website. We are going to inform you about the shutdown of the old URL timely.

The EVALARM App is also going to be updated with the Update 1.8. this means that every user has to update the application on the 4th of march, so that the alerting works orderly.

The users will also reminded about the update by the EVALARM App.

The Update 1.8 has serveral new functions, which we developed in past few months, on request of our custumors.

Now it is possible to stop several alarms with the priority 3 (i.e. used for technical incidents from connected systems) with multi-selection simultaneous in the App as well as in the web interface.

Furthermore it is possible to add more than one attachment to an active alarm. This affects firstly pdfs and pictures in the app. Later on the file types will be expand. In the web it is still possible to attach other file types. The sender of the attachment is also documented now.

Last we have a new function for alarm types. By activating this function for an alarm type, it is possible to group several alarms with the same alarmtype (i. e. fire) in one building/location automatically. This brings the advantage, if for example the fire alarm system triggers serveral detector groups in one alarm sector, there will be not created i.e. 10 alarms but one alarm with 10 marked dectector groups. As a result the overview in an emergency situation is increased.

In addition data sychronization is optimized. For customers with lots of documents and alarms per week the data consumption will be reduced.

We hope you like our improvements. If there are any question about the update, our Support is available for you under https://servicedesk.evalarm.de or support@evalarm.de.

Best regards,

your EVALARM Team