

4. User Management

The central target of the created alert scenarios is the EVALARM **user**. These are the ones who are responsible for the necessary actions from the information prepared by EVALARM.

Users are divided into passive **employees** and active **users** who are directly involved in the alerting process.

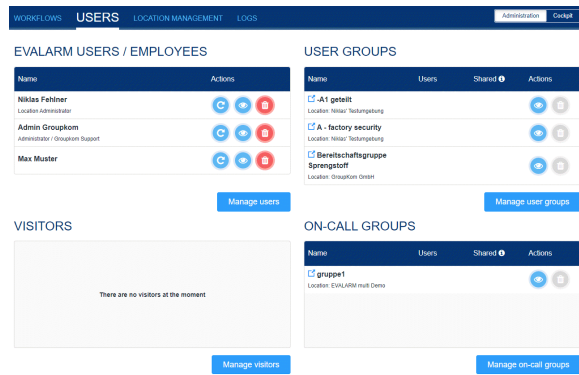
To organize structured alert scenarios, EVALARM uses a **role concept** for users, which regulates the different permission options. This ensures that the right users - and only those - have access to the information and actions.

In addition to the authorization, you can group users into individually adjustable **user groups** to structure targeted alerting.

To fit the work plans to match the EVALARM users' needs, you can also create **on-call groups**. This function allows you to override the volume profiles of phones and alert the members of the standby group in case of an alert.

User management is divided into the following areas:

- [Set up and edit user roles](#)
- [Creating new users](#)
- [Creating user groups](#)
- [Creating on-call groups](#)



The screenshot shows the 'USERS' management interface. It features a top navigation bar with 'WORKFLOW', 'USERS', 'LOCATION MANAGEMENT', and 'LOGS'. A German flag is in the top right corner. The main content area is divided into four sections:

- EVALARM USERS / EMPLOYEES**: A table with columns 'Name' and 'Actions'. It lists three users: 'Niklas Fehrer' (Location Administrator), 'Admin Groupkom' (Administrator / Groupkom Support), and 'Max Muster'. Each user has three action buttons: a blue circle with a white 'C', a blue circle with a white 'E', and a red circle with a white 'D'.
- USER GROUPS**: A table with columns 'Name', 'Users', 'Shared', and 'Actions'. It lists three groups: 'A1 geteilt' (Location: 'Nilsa' Testungsborg), 'A - factory security' (Location: 'Nilsa' Testungsborg), and 'Bereitschaftsgruppe Sprengstoff' (Location: 'Sprengstoff' Ortsh). Each group has two action buttons: a blue circle with a white 'C' and a red circle with a white 'D'.
- VISITORS**: A section with a message 'There are no visitors at the moment' and a 'Manage visitors' button.
- ON-CALL GROUPS**: A table with columns 'Name', 'Users', 'Shared', and 'Actions'. It lists one group: 'gruppe1' (Location: 'EVALARM multi Demo'). It has two action buttons: a blue circle with a white 'C' and a red circle with a white 'D'.